



## **TERMS AND CONDITIONS OF SALE**

### ***BOOKING PROCEDURE***

Booking can be made and completed by e-mail or internet, or directly from the Molinella Vacanze website through the on-line booking system.

Upon confirmation of the booking and/or payment of the deposit, the booking contract for tourist services is deemed as completed and, as such, is binding. Acceptance of the booking on the part of the Molinella Vacanze is subject to payment of the deposit and/or the balance of the fee for the stay, in the agreed terms.

The pitches can be booked with a minimum stay of 1 week (a shorter stay is possible without any reservation). The assignment of the pitch will be managed by the Management, the assigned number will be communicated only upon arrival, any change of pitch is possible only with the prior authorization of the Management.

### ***PAYMENT METHODS***

A customer that wishes to make/confirm the booking of a stay must pay the deposit/balance in the terms set out in the quote, according to the following methods:

- Payment of the deposit on the basis of what is set out in the quote, normally 30% of the overall amount of the reservation;
- For bookings made in the 15 days before the date of departure, the customer must make a payment of 50% of the total for the stay upon confirmation of the booking;
- The balance for the entire period of the stay must be paid when checking-out. Said amount must be paid in full, also in the event of late arrival or early departure.

### ***CANCELLATION OF THE BOOKING***

It will be possible to postpone the period or cancel the reservation free of charge up to 15 days before the arrival date, while if the cancellation is made after 15 days, the customer is obliged to pay an amount equivalent to half of the stay.

No refunds are made in the event of a reduction in the period booked, due to late arrival or early departure, regardless of the reason.

You can request the return of the confirmatory deposit from which only € 50.00 will be deducted for secretarial expenses or alternatively request a Voucher with a value equal to the entire amount paid as a confirmatory deposit.

Voucher Specifications:

- it will have a value equal to the entire amount paid as a confirmatory deposit;
- it is not transferable;
- it is not divisible;
- it cannot be converted into cash and does not give the right to change;
- it can be used to book a new stay.

The reservation is subject to availability and must be made by contacting the property directly.

## ***DUTIES AND TAXES***

A number of Italian local authorities have the right to impose a tourist tax to be paid by tourists. Guests are obliged to pay this amount as due, when paying the booking fee or on site, directly to the accommodation facility (also if established on a later date than the booking). The tourist taxes currently in force upon making the reservation are considered as including VAT. In the event there are changes in the rate applied upon confirmation of the booking, and it is higher, any difference must be settled before departure or directly on site to the accommodation facility.

## ***CHANGES AND WITHDRAWAL ON THE PART OF MOLINELLA VACANZE***

In the event the client does not pay and/or the payment made is not credited within the term indicated in the reservation, Molinella Vacanze has the right to cancel the booking and to withdraw from the contract without extensions and without paying the customer a refund for presumed and/or criminal damages.

Molinella Vacanze has the right to withdraw from the contract for just grounds (including in the event that the booking has become excessively onerous and/or due to the occurrence of extraordinary and/or unforeseeable events), causes of force majeure and/or unforeseeable circumstances. In this case, Molinella Vacanze shall inform the client with due notice.